synapptic

BROCHURE & PRICE LIST

Call us on 0191 909 7 909



Independence at your fingertips!

Accessible phones, tablets, smart glasses, smartwatches and accessories

Prices correct as of November 2026

What is Synapptic?

Here at Synapptic, we make everyday technology easier to use for people with sight loss. Our range includes accessible mobile phones, tablets, AI smart glasses, smartwatches and accessories.

Whether you're new to technology or have years of experience, we're here to help you find the right products to stay connected, confident and independent. Whatever your level of sight loss, there's something for everyone.

We develop our own award-winning Synapptic software, which makes Android phones and tablets easier to use. We also carefully select other innovative products, including AI smart glasses, to help make everyday life simpler.

What are the benefits of Synapptic?

- Easy-to-use technology for any level of sight loss
- Make everyday tasks easier and stay independent
- Expert advice to help you choose the right products
- FREE UK-based help and ongoing support
- Stay connected to family, friends and the world around you



Synapptic is a family-run business, built on British innovation and backed by friendly UK support

Why choose Synapptic?

- We develop award-winning software specifically for sight loss
- We carefully select the best accessible technology
- We offer FREE lifetime UK-based technical support
- Our experts help you choose the right products
- 30-day, no-quibble money-back guarantee
- Safe, fast and tracked delivery by courier

SAMSUNG
Authorized Reseller

Authorised Ray-Ban Meta Retailer

Try Synapptic

- Visit us at one of the exhibitions we attend to try our phones, tablets, smart glasses, smartwatches and other products for yourself
- Visit one of our trusted partners at your local sight loss charity, who will be able to give you an in-person demonstration.
- Contact us for a FREE 15-day trial of our phone and tablet software, which you can install on your own Android device
- Visit www.synapptic.com to explore our products and try our online demonstration of Synapptic software.

Synapptic - for phones & tablets

General features

Making phones and tablets accessible for any level of sight loss

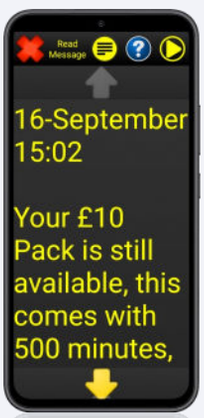


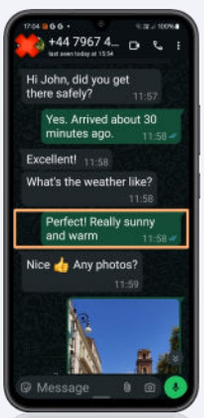


- Intuitive, step-by-step menus guide you through all tasks
- In-built speech, magnification and voice recognition come as standard
- Voice control lets you select menus, dial numbers, write texts, compose emails, ask questions and lots more!
- Fully customisable with high-contrast colour themes, voice options, adjustable text sizes and menus you can rearrange, add to or simplify.

Communication

Stay connected with family and friends







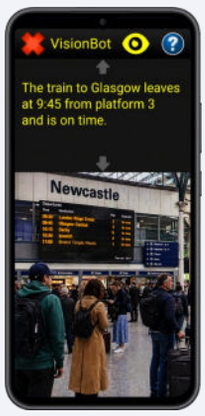


- Make phone calls effortlessly with simple, user-friendly screens that are easy to navigate
- Stay connected with friends and family through both phone and video calls
- Send and receive text messages and emails with ease. Compose messages using voice recognition or the large, intuitive on-screen keyboard. Messages are displayed in large print and can be read aloud
- Use WhatsApp and apps like Facebook with confidence. Synapptic reads everything on screen aloud, making communication simple.

Key features for phones & tablets

Independence

Remain independent and do things your way!



- Use VisionBot to understand the world around you. Simply point your camera and Synapptic can describe what is in front of you, including people, objects, signs, labels and text. You can also ask follow-up questions, such as “What puddings are on the menu?”
- Magnify and read information wherever you are. The built-in digital magnifier lets you enlarge menus, labels and documents, with adjustable zoom, colour contrast and freeze-frame options. The built-in reading machine can also read text aloud



- Browse the Internet with ease using the accessible web browser. Designed for simplicity, it features large text, high-contrast options and voice feedback, making websites easier to navigate.
- Use everyday apps more easily for banking, shopping, games and much more.

Entertainment

Listen, watch and enjoy





- Listen to FREE audiobooks from RNIB, and even more from Calibre (small membership fee), with easy searching, playback and bookmarking features
- Listen to Internet radio from thousands of local, national and international stations, or millions of songs through Spotify, opening up the world of music, news, and entertainment



- Watch live Freeview TV or catch up on your favourite shows with iPlayer, all on your device
- Watch, listen, learn, and laugh with YouTube, bringing endless videos, music and entertainment directly to your device.

Basic phones

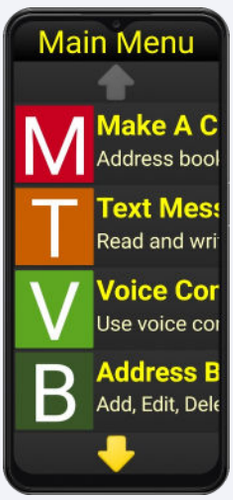
A18 LITE Phone Package - Our basic budget phone

£445

SYN-P-A18-4G-LITE

Upgrade your existing Synapptic device from **£276**

DIMENSIONS
H: 16.4 cm
W: 7.8 cm
T: 0.8 cm



- Includes a reduced-feature version of Synapptic software and a Samsung Galaxy A18 budget phone
- Ideal if you're looking for an affordable phone for just the basics like calls, texts and an address book
- Comes with a 6.7 inch standard-contrast screen, giving a good screen size for a great price
- A slower performing phone, with fewer features compared to our other phones
- The reduced-feature copy of Synapptic excludes functionality such as free audio books, digital magnifier, reading machine, emails, Internet radio, YouTube, BBC iPlayer, Synapptic Reader and the web browser.

A18 Phone Package - Our fully-featured budget phone

£525

SYN-P-A18-4G

Upgrade your existing Synapptic device from **£276**

DIMENSIONS
H: 16.4 cm
W: 7.8 cm
T: 0.8 cm



- Includes Synapptic software and a Samsung Galaxy A18 budget phone
- Ideal for anyone who wants full access to all the features of Synapptic, but where budget is a priority
- Comes with a 6.7 inch standard-contrast screen, giving a good screen size for a great price
- A slower performing phone compared to our mid and premium phone ranges
- Includes a basic 50MP camera and 128GB of storage.

Did you know... All Synapptic products come with FREE lifetime technical support, if ever you need a helping hand!

A37 Phone Package - Our best value mid-range phone

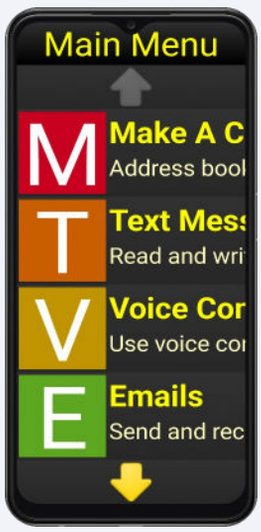
£599

SYN-P-A37

BEST SELLER

Upgrade your existing Synapptic device from **£350**

DIMENSIONS
H: 16.3 cm
W: 7.8 cm
T: 0.7 cm



- Includes Synapptic software and a Samsung A37 phone
- Our bestselling mid-range phone, with excellent performance at a great price
- Comes with a generous 6.7 inch high-contrast screen - ideal for low vision users where price and screen size are important
- A great everyday phone with a 50MP camera for good quality photos and 128GB of storage
- IP68 water and dust resistant for extra protection
- 5G ready for quick Internet on the go!

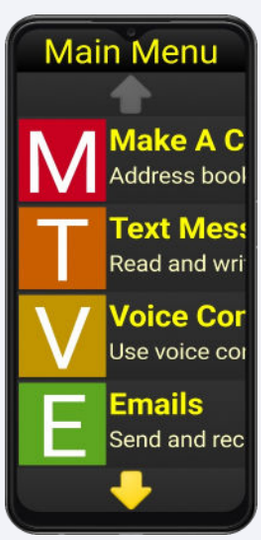
A57 Phone Package - Our best performing mid-range phone

£699

SYN-P-A57

Upgrade your existing Synapptic device from **£450**

DIMENSIONS
H: 16.2 cm
W: 7.7 cm
T: 0.7 cm



- Includes Synapptic software and a Samsung A57 phone
- Our best performing mid-range phone, combining fast, reliable performance with a premium aluminium frame that feels solid and is built to last
- Comes with a 6.7 inch high-contrast screen, giving a perfect balance between size, price and performance
- A durable phone with a 50MP camera for good quality photos, a generous 256GB of storage and premium speakers for crystal-clear sound
- IP68 water and dust resistant for extra protection
- 5G ready for quick Internet on the go!

Did you know...

Synapptic is suitable for any level of sight loss and evolves with you if your sight changes

Premium phones

S26 Phone Package - with a compact 6.3 inch screen

£1,099

SYN-P-S26S

Upgrade your existing device from **£850**

DIMENSIONS
H: 15.0 cm
W: 7.2 cm
T: 0.7 cm



- Includes Synapptic software and the latest premium Samsung S26 phone
- Comes with a 6.3 inch screen, for a compact and lightweight phone that fits easily into your pocket or bag
- A super-powerful phone for processing tasks quickly, a 50MP camera for great photos and 256GB of storage
- Water and dust resistant. 5G ready!

S26 PLUS Phone Package - with a large 6.7 inch screen

£1,549

SYN-P-S26P

Upgrade your existing Synapptic device from **£1,300**

DIMENSIONS
H: 15.8 cm
W: 7.6 cm
T: 0.7 cm



- Includes Synapptic software and the latest premium Samsung S26 PLUS phone
- Comes with a large 6.7 inch screen - ideal for low vision users, where large screen size is a priority
- A super-powerful phone for processing tasks quickly, a 50MP camera for great photos and 256GB of storage
- Water and dust resistant for extra protection
- 5G ready for quick Internet on the go!

S26 ULTRA Phone Package - with a massive 6.9 inch screen

£1,749

SYN-P-S26U

Upgrade your existing Synapptic device from **£1,500**

DIMENSIONS
H: 16.4 cm
W: 7.8 cm
T: 0.8 cm



- Includes Synapptic software and the latest premium Samsung S26 ULTRA phone
- Comes with a massive 6.9 inch screen - ideal for low vision users, where maximum screen size is a priority
- A super-powerful phone for processing tasks quickly and a premium 200MP camera for top quality photos and 256GB of storage
- Water and dust resistant for extra protection
- 5G ready for quick Internet on the go!

Foldable phones

Z-Flip8 Phone Package - A mobile phone that folds in half!

£1,599

SYN-ZFLIP8

Upgrade your existing Synapptic device from **£1,350**

DIMENSIONS (open)
H: 16.7 cm
W: 7.5 cm
T: 0.6 cm

DIMENSIONS (closed)
H: 8.6 cm, W: 7.5 cm, T: 1.3 cm



- Includes Synapptic software and a premium Samsung Galaxy Z-Flip8 phone
- A large 6.9 inch phone screen that folds in half to give you a 4.1 inch phone to fit easily in your pocket or bag
- Fast performance, with a 50MP camera, 256GB of storage and wireless charging
- IP48 water-resistant for extra protection
- 5G ready for quick Internet on the go!

Z-Fold8 ULTRA Package - A foldable phone that opens to be a tablet

£2,249

SYN-ZFOLD8

Upgrade your existing Synapptic device from **£2,000**

DIMENSIONS (open)
H: 15.8 cm
W: 14.3 cm
T: 0.4 cm

DIMENSIONS (closed)
H: 15.8 cm, W: 7.3 cm, T: 0.9 cm



- Includes Synapptic software and a premium Samsung Galaxy Z-Fold8 ULTRA phone
- Gives you the best of both worlds - a phone and tablet in a single device
- Includes 2 screens: a 6.5 inch phone screen on the front, which opens to a massive 8 inch tablet screen on the inside
- Extremely powerful performance, with a 200MP camera, 256GB of storage and wireless charging
- IP48 water-resistant for extra protection
- 5G ready for quick Internet on the go!

Did you know... All our phones, tablets and smartwatches come fully set up and ready to use!

Budget tablets

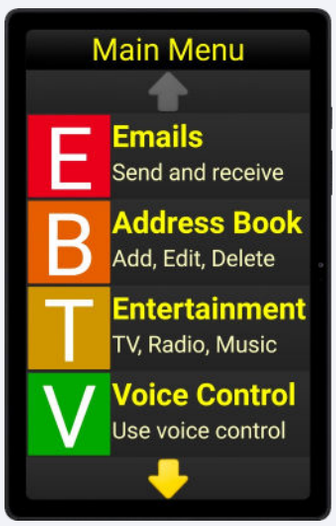
A11 8.7 inch Tablet Package - Compact 8.7 inch tablet

£449
Wifi

£499
Wifi + SIM

SYN-T-A11

Upgrade your existing Synapptic device from **£200**



- Includes Synapptic software and a Samsung Galaxy A11 tablet
- Ideal for anyone who wants full access to all the features of Synapptic on a compact tablet, or where budget is a priority
- Comes with an 8.7 inch standard-contrast screen, giving a good screen size for a great price
- 64GB of storage for saving documents, photos and audio books.

DIMENSIONS
H: 21.1 cm, W: 12.5 cm, T: 0.8 cm

Do I need the SIM version of a tablet?

SIM tablets have an extra slot that can accept a SIM card.

Choosing the SIM version of a tablet gives you access to the Internet when away from Wifi and also allows you to make phone calls and send text messages, in addition to all the normal tablet functions!

*Requires a pay-as-you-go or contract SIM card



All of our SIM-enabled tablets, phones and smartwatches are compatible with SIM cards from any provider!

Mid-range tablets

A11 PLUS Tablet Package - Our bestselling mid-range 11 inch tablet

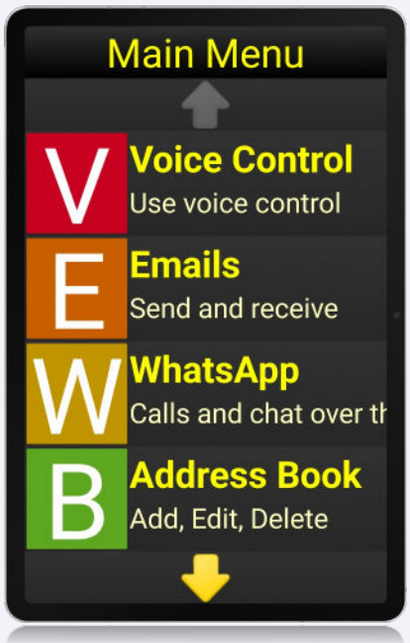
£549
Wifi

£649
Wifi + SIM

SYN-T-A11P

BEST SELLER

Upgrade your existing Synapptic device from **£300**



- Includes Synapptic software and a Samsung A11 PLUS tablet
- Our bestselling tablet comes with a standard 11 inch screen, giving a perfect balance between size, price and performance
- Ideal for low vision users where price and screen size are important
- A great everyday tablet with 128GB of storage for saving documents, photos & audio books.

DIMENSIONS
H: 25.7 cm, W: 16.9 cm, T: 0.7 cm

Premium tablets

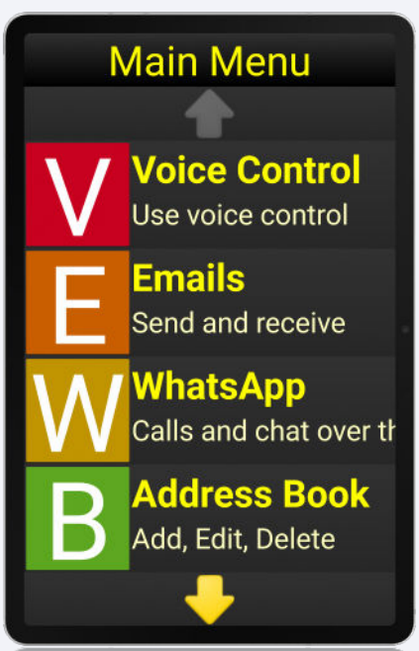
S12 PLUS Tablet Package - Premium 12.6 inch tablet

£1,599
Wifi

£1,799
Wifi + SIM

SYN-T-S12P

Upgrade your existing Synapptic device from **£1,350**



- Includes Synapptic software and a top of the range Samsung S12 PLUS tablet with a 12.6 inch high-contrast screen!
- A large tablet, yet still incredibly thin and light and comfortable to hold
- Ideal for low vision users, where large screen size is a priority, to maximise text and image size
- Super-powerful tablet for processing tasks quickly
- Comes with a generous 256GB of storage for saving lots of documents, photos and audio books
- IP68 water and dust resistance for extra protection.

DIMENSIONS
H:29.0 cm, W: 18.8 cm, T: 0.5 cm

Premium tablets

S12 ULTRA Tablet Package - Premium 14.6 inch tablet

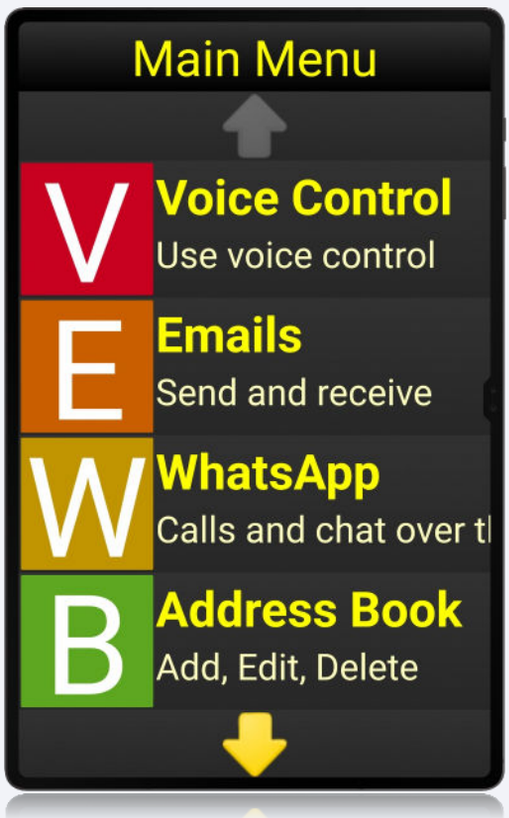
£1,799
Wifi

£1,999
Wifi + SIM

SYN-T-S12U

Upgrade your existing Synapptic device from **£1,550**

DIMENSIONS
H: 32.6 cm
W: 20.9 cm
T: 0.5 cm



- Includes Synapptic software and a top of the range Samsung S12 ULTRA tablet with a huge 14.6 inch high-contrast screen!
- Samsung's largest ever tablet, yet still incredibly thin, light and comfortable to hold
- Ideal for low vision users, where large screen size is a priority, to maximise text and image size
- Super-powerful tablet for processing tasks quickly
- Comes with a large 256GB of storage for saving lots of documents, photos and audio books
- IP68 water and dust resistance for extra protection.

Which tablet is right for me?



Smaller screen (8–9")
Lower cost, lighter to hold, easy for travel

Larger screen (11–15")
Bigger text and icons, best for low vision

Premium models
More storage & faster for emails, videos and voice control

SIM tablets
Like a large phone! Make calls, send texts and use data when away from Wi-Fi

Synapptic Software

Synapptic Software

£249

SYN-SOFT



- Technology to make mobile phones and tablets simple to use when you have sight loss
- Ideal for any level of sight loss
- Download and install yourself, or send us your device for installation
- Synapptic can be installed on an existing phone or tablet, if it's running Android version 8 or above. (Android 13 or above recommended)
- Includes a free one-year Basic Support Plan.

Additional Licences

£149

SYN-SOFT-ADD

SPECIAL OFFER



- Gives you the freedom to use Synapptic on extra devices
- Normal price £249 - discounted to just £149 for customers who have previously purchased Synapptic software or a Synapptic phone or tablet package.

Did you know...

Your Synapptic licence belongs to you—not your device. Easily transfer it for free* whenever you upgrade or replace your phone or tablet, ensuring you have uninterrupted access and save money.

We can also transfer your phone numbers, addresses, photos, and other important information, making the transition to a new phone or tablet seamless and stress-free!

*Requires an up-to-date Support Plan. Other charges may apply.

Synapptic Smartwatches

Synapptic Smartwatch V2 *LITE*

£149

SYN-WATCH01-L

LITE Version

FREE lifetime software updates!



The Synapptic Smartwatch LITE is a simple, easy-to-use talking watch with large, high-contrast text, customisable watch faces and voices and a clear, intuitive touchscreen.

Ideal if you just want a basic smartwatch - without the more advanced features.

Key features

- Large print
- High contrast
- Talking time
- Alarms
- Selectable watch faces
- Voice options

Make it your own



- Choose from a variety of bold, high-contrast watch faces
- Pick a strap to match your style, with soft silicone, stretchy elastic or classic stainless-steel



Choose from a wide range of colours

Additional straps

Silicone or elastic straps: **£9**
Stainless-steel straps: **£19**

Synapptic Smartwatch V2 *PLUS*

£299

SYN-WATCH01-P

PLUS Version

FREE lifetime software updates!



Our most advanced accessible smartwatch

Ideal if you want extra features such as calls and messages, health tracking, activity monitoring and voice control



Key features

- Large print
- High contrast
- Talking time
- Selectable watch faces
- Voice options
- Calls & messages
- Health tracking
- Steps & activity
- AI ChatBot
- Weather
- Voice control
- More features

Make it your own



- Choose from a variety of bold, high-contrast watch faces
- Pick a strap to match your style, with soft silicone, stretchy elastic or classic stainless-steel



Choose from a wide range of colours

Additional straps

Silicone or elastic straps: **£9**
Stainless-steel straps: **£19**

Ray-Ban Meta Smart Glasses are voice-controlled glasses that describe what's in front of you





Charging case included

Simply place your glasses in the case to recharge them, at home or on the go.

They require a compatible phone or tablet to work and can be used to:

- Read signs, letters, menus and packaging
- Describe shops, streets and what's around you
- Make hands-free video and audio calls
- Send text, WhatsApp and other messages
- Get quick answers without taking out your phone

Supplied, set up and supported by Synapptic

Three stylish designs



Wayfarer



Zena



Aviator

A new range of colours



Havana



Ocean Blue



Umber



Milky Pink Blush



Milky Grey Lilac

Enhanced performance

- **Longer battery life** – up to 9 hours of typical use.
- **More power on the go** – up to 50 additional hours from the charging case.
- **Improved microphones and noise reduction** – for clearer calls and more reliable voice commands.

Choose the right lenses

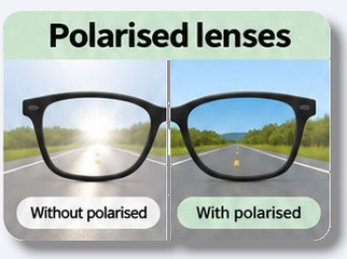
Choose from five lens options, each designed for different lighting conditions, visual needs and everyday activities.



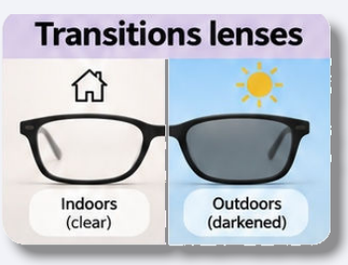
Clear lenses are suitable for everyday use, including reading and looking at your phone or tablet. They let through more light than tinted lenses and stay clear indoors and outdoors.



Sun lenses are ideal for bright outdoor conditions. Their permanent darker tint reduces the amount of light reaching your eyes, helping to reduce glare and making them more comfortable to wear in strong sunlight.



Polarised lenses are especially useful for reducing reflected glare from surfaces such as wet roads, water, windows and shiny pavements. This can make outdoor vision more comfortable, but they can also make phone and tablet screens appear darker or harder to see.



Transitions lenses stay clear indoors and automatically darken when exposed to bright outdoor light. This makes them a useful all-round option if you move regularly between indoors and outdoors.



Prescription and specialist lenses can be tailored to your individual vision needs, with options including custom tints, varifocals and other lenses recommended by your optician or eye specialist.

Choose your frame

Wayfarer



Ray-Ban Meta Gen 3

Standard size (50) or large (53) available at the same price

	Black Matte Frame	Clear lenses	Size 50 or 53	**£409**
	Black Shiny Frame	Graphite green polarised lenses	Size 50 or 53	**£439**
	Black Matte Frame	Grey sun lenses	Size 50 or 53	**£409**
	Havana Frame	Graphite green sun lenses	Size 50 or 53	**£409**
	Black Shiny Frame	Transitions lenses clear to grey	Size 50 or 53	**£489**
	Black Matte Frame	Transitions lenses clear to graphite green	Size 50 or 53	**£489**
	Black Transparent	Transitions lenses clear to aquamarine	Size 50 or 53	**£489**
	Ocean Blue Transparent	Transitions lenses clear to grey	Size 50 or 53	**£489**

Zena



Ray-Ban Meta Gen 3

Available in one standard size (49)

	Black Shiny Frame	Clear lenses	Size 49	**£409**
	Black Shiny Frame	Grey sun lenses	Size 49	**£409**
	Black Shiny Frame	Graphite green polarised lenses	Size 49	**£439**
	Havana Frame	Gradient brown sun lenses	Size 49	**£409**
	Black Shiny Frame	Transitions lenses clear to graphite green	Size 49	**£489**
	Milky Grey Lilac Frame	Transitions lenses clear to copper	Size 49	**£489**
	Milky Pink Blush Frame	Transitions lenses clear to grey	Size 49	**£489**

Aviator



Ray-Ban Meta Gen 3

Available in one standard size (54)

	Black Shiny Frame	Grey-Green polarised lenses	Size 54	**£439**
	Havana Frame	Dark brown sun lenses	Size 54	**£409**
	Black Shiny Frame	Transitions lenses clear to grey-green tint	Size 54	**£489**
	Havana Frame	Transitions lenses clear to brown	Size 54	**£489**
	Umber Transparent	Transitions lenses clear to jade	Size 54	**£489**

Do I need a smartphone?

Yes! All AI smart glasses need a compatible smartphone or tablet in order to fully work. This could be an Android phone or tablet, an iPhone or a Synapptic phone or tablet.



Wayfarer Gen-2



Ray-Ban Meta **Previous Gen-2 model**

Standard size (50) or large (53) available at the same price

	Black Matte Frame	Clear lenses	Size 50 or 53	**£379**
	Black Shiny Frame	Sun lenses	Size 50 or 53	**£379**
	Black Matte Frame	Transitions lenses clear to grey	Size 50 or 53	**£459**
	Black Shiny Frame	Transitions lenses clear to grey-green tint	Size 50 or 53	**£459**
	Grey Shiny Frame	Transitions lenses clear to grey-green tint	Size 50 or 53	**£459**

Why buy from Synapptic?

We'll help you choose the right glasses, connect them to your phone or tablet, set everything up and get you started. Our team has years of experience with smartphones, accessibility and sight loss, so you'll get knowledgeable ongoing support from people who understand both the technology and your needs.

USB Memory Stick Player V3

£59

Latest Model

SYN-USB-SPK3



Up to **20** hours playback on a single charge!



An easy-to-use, high-contrast, tactile USB memory stick & Bluetooth speaker

- Specially designed for sight loss, with large lettering and chunky, high-contrast tactile controls
- An extra-powerful, portable, high-quality speaker with both memory stick and Bluetooth playback, and a long-lasting rechargeable battery
- Ideal for listening to books, magazines and newspapers supplied on memory stick, or amplifying a phone or tablet.

The new V3 speaker now comes with...

- Headphone socket for private listening
- Millisecond-accurate bookmarking so that you never lose your place
- Fast forward and rewind functions to allow quick navigation through any track
- Easy switching between books, for memory sticks containing multiple books
- Extra loud volume for easy listening!

Bulk discounts are available for Talking Newspapers and other similar organisations. Please contact us for details.

Basic Printer

A basic wireless printer for Synapptic phones and tablets

£69

SYN-PRINTER-B



- Perfect for occasional printing of letters, photos, emails and notes
- The printer can be fully controlled via 6 tactile buttons on the front, or via the Epson iPrint app, which can be accessed through Synapptic.

Advanced Printer

A wireless printer for Synapptic phones and tablets

£99

SYN-PRINTER-A



- Perfect for more regular printing of letters, photos, emails and notes
- The printer can be fully controlled via a small screen on the front of the printer, or via the Epson iPrint app in Synapptic.

Accessories

Portable Stand

£99

SYN-STAND03



A handy portable stand which can be used with both phones and tablets

- Great for holding your device for prolonged use, like watching a film or just using the menus
- Offers stability if magnifying an object or reading some text (tablets only)
- Folds nearly flat for easy storage.

Bone Conduction Wireless Headphones

£99

SYN-BONE01



Headphones that are worn above the ears. Ideal if you still want awareness of your surroundings or you wear hearing aids

- They create mini vibrations which send sound through the cheekbones, directly to the inner ears
- Excellent sound quality, with a durable and flexible frame
- Connects to any Bluetooth-enabled device.

Large-Print Bluetooth Keyboard

£75

SYN-KBD



A slim and compact wireless keyboard, which can be used with any Synapptic phone or tablet

- Use to navigate all menus and type text, instead of using the touch screen
- Comes with high-contrast, large print lettering
- Available in a range of colours:

Yellow on black	Black on yellow
White on black	Black on white

- Connects to just about any Bluetooth-enabled device!

Mains Chargers

£35 65W Fast Charger
SYN-CHG-65

£15 15W Standard Charger
SYN-CHG-15



Chargers for phones, tablets & accessories

- Pick from our super-fast 65W or 15W chargers for phones and tablets or our basic 5W charger for speakers and other accessories.

£9 5W Speaker & Accessories Charger
SYN-CHG-5

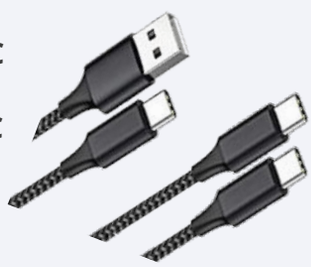


Did you know...

To help reduce electronic waste, our phones, tablets and speakers are supplied **without a mains charger**, as many customers already have a suitable one

Charging Cable

£9 USB-A to USB-C or USB-C to USB-C
SYN-CABLE-2M



A charging cable for any phone, tablet or accessory

- This 2m long cable is a great additional or replacement charging cable for any Synapptic phone, tablet or accessory.

Note: All new phones, tablets and accessories come with a free charging cable!

Protective Cases for phones

£10 Phones
SYN-CASE-P



Wallet-style cases, available in a range of colours



Protective Cases for tablets

£19 Tablets
SYN-CASE-T



Wallet-style protective cases, to help prevent accidental scratching or breaking of the touch screen.

How we support you

1. **Free lifetime technical support**
All Synapptic products come with basic free lifetime technical support. Our friendly UK-based team can answer questions, resolve problems and even remotely access your device, with your permission, to help fix issues.

2. **Free telephone training**
Every new Synapptic phone or tablet includes one hour of free, personalised telephone training, tailored to your needs.

3. **Synapptic Support Plans for phones and tablets**
Our Support Plans provide software updates, new features and security updates, plus additional services such as data transfer and software installation.

Support Plans
For phones & tablets

Support Plans give you instant access to new Synapptic features, security updates and extra support when you need it.

£99 Basic Plan

- One year of software updates to keep your device working at its best
- Instant access to new features and security updates
- Extra help and support is charged at a **reduced** rate of £35 per incident for services like data transfer from a previous device or installing / transferring Synapptic software to a new device.

£129 Complete Plan

- One year of software updates to keep your device working at its best
- Instant access to new features and security updates
- Extra help and support is **included** for peace of mind and covers services like data transfer from a previous device or installing / transferring Synapptic software to a new device.

Ray-Ban Meta glasses?

We also offer a dedicated Glasses Support Plan for **£49** per year, with the first year FREE when you buy your glasses from Synapptic.

No matter your plan (or even if you have no plan), basic day-to-day help and support is always **FREE** through our UK technical support helpline

About Us

Synapptic is dedicated to creating easy-to-use and innovative solutions that help people with sight loss use phones, tablets and other mobile technology.

We're a family-run business, formed in 2012 and based in Durham, in the north east of England.



Accessible technology

Easy to use and reliable

Friendly UK support

Helping people stay independent

At Synapptic, we pride ourselves on offering a personal, friendly service. We listen to our customers, continually improve our products and are always looking for new ways to make life easier for people with sight loss.

Our aim is simple: to help you stay connected, confident and independent through technology.

British innovation. Proudly supported in the UK.

What you get with every order...

- FREE personalised setup and help getting started
- Two-year Samsung warranty on phones and tablets, one year on glasses, accessories and smartwatches
- 30-day money-back guarantee
- FREE lifetime technical support, plus one hour of telephone training with new Synapptic phones and tablets
- FREE one-year Support Plan with new Synapptic phones, tablets and Ray-Ban Meta glasses.

Pricing and VAT

All our prices assume customers are eligible for zero-rated VAT and exclude VAT where appropriate.

Our phone and tablet packages, watches, software and certain accessories qualify for zero-rated VAT. Glasses are not eligible for VAT relief.

If you have a qualifying disability or long-term illness, you may be eligible for zero-rated VAT. You don't need to be registered blind or partially sighted, or receive disability benefits, to qualify.

Ways to pay

We accept all major debit/credit cards

MasterCard VISA VISA Electron AMERICAN EXPRESS Maestro PayPal

Or spread the cost of paying with

PayPal CREDIT Klarna.

GRANTS & FUNDING

Grants and funding may also be available. Please contact us for details.

Contact us

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